

ITIL v3 Expert
Certificate

ITIL v3 Expert Short Track

ITIL v3 Managing Across the Lifecycle
Prüfungsvorbereitung und Prüfung

1 Tag

ITIL v3 Service Strategy (inkl. Prüfung)
+
ITIL v3 Managing Across the Lifecycle

5 Tage

ITIL v3 Foundation

1 Tag

Voraussetzung:
Manager's Certificate in IT Service Management (v2)