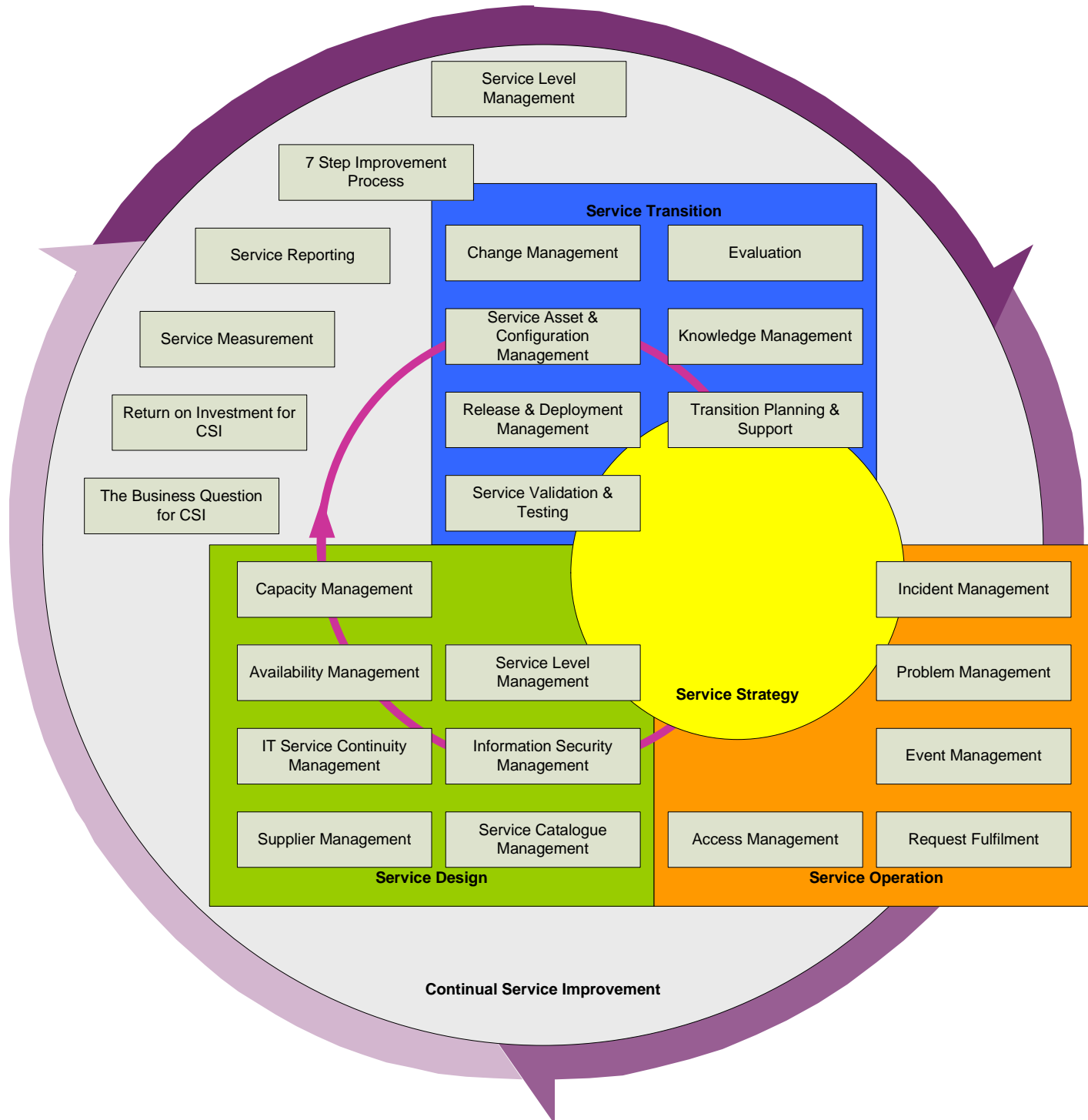
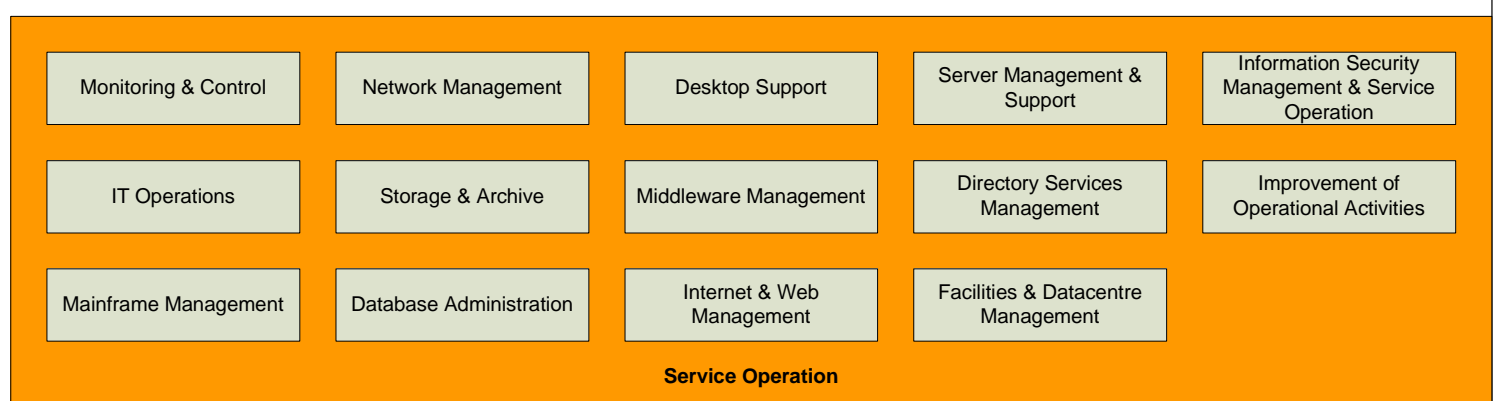
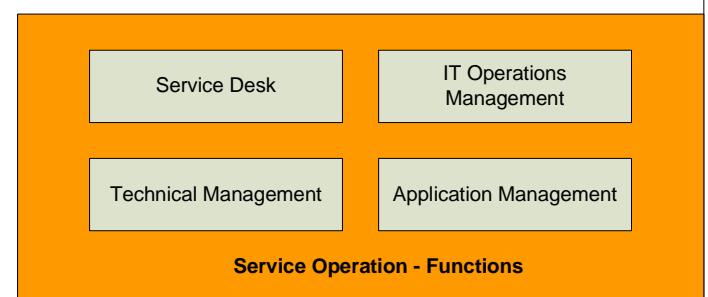
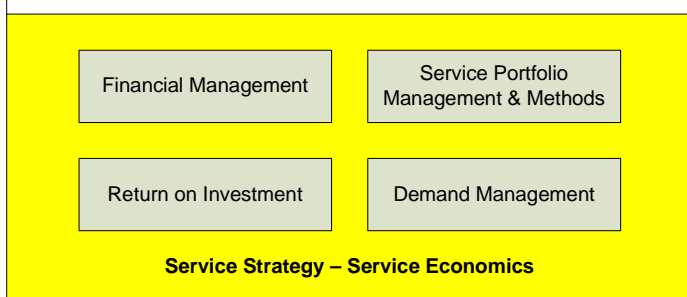


The IT Infrastructure Library v3 Framework



Processes



Common Activities